

Frequently Asked Questions on Language Assistance

1. Does DMV offer language assistance to the general public?

Yes. DMV offers language assistance for the knowledge test, branch transactions and other motor vehicle-related services offered to the general public. Other than testing, customers may be accompanied by another individual to assist them when visiting a DMV office.

2. What type of language assistance does DMV offer for the knowledge test for the Adult Learner's Permit and a Learner's Permit for 16 and 17-year-olds?

DMV offers these tests in Arabic, English, French, Italian, Mandarin, Polish, Portuguese, Russian and Spanish. If your primary language is not offered, DMV allows applicants to bring and use a non-electronic published foreign language dictionary (no markings allowed). DMV currently offers foreign language dictionaries in Korean and Vietnamese based on population data. DMV does not allow any translators to assist applicants during the knowledge test.

3. In what languages does DMV offer the Driver's Manual?

DMV offers the Driver's Manual in English and pursuant to state law, Spanish. The manuals are available on the DMV website in written and audio versions. Any other translation of the Driver's Manual is not certified by DMV.

4. How does DMV select the languages offered for the knowledge test?

DMV follows federal and state requirements, and uses population data from the U.S. Census, to help formulate its decision. DMV evaluates this information on a regular basis.

5. Does the DMV offer language assistance when taking the Commercial Driver's License (CDL) knowledge test?

DMV offers the general Commercial Driver's License (CDL) knowledge test and related endorsements in English and Spanish only. However, hazmat and school bus endorsement tests are offered in English only. Pursuant to federal law, applicants may not use an interpreter when taking these tests.

6. Does the DMV offer language assistance when taking the motorcycle knowledge test?

DMV offers the motorcycle knowledge test in English and Spanish only.

DMV does not currently offer any other language assistance when taking the motorcycle knowledge test. Applicants may not use any other additional language assistance services when taking this test.

7. Does the DMV allow certified translators to assist applicants during a test?

No. DMV does not allow any translators to assist applicants while taking any test.

8. Can I bring another person with me for my on-the-road skills test to interpret?

No. Due to safety concerns, Connecticut DMV does not allow any other person in the car during a road test. Every applicant must have the ability to read the road signs and understand basic driving instructions in English from the DMV agent. See DMV's commonly used phrases. (https://www.ct.gov/dmv/lib/dmv/road_test_common_commands.pdf)